Person refuses their medication

Try to establish reasons

Pharmacist review/ consider alternatives

Prescriber review to confirm that medication is essential

Person continues to refuse their medication

Is the person refusing medication for a mental disorder which may include dementia?

Yes

If refusing medication for mental disorder please consult with/refer to appropriate mental health team

No

Is there reason to doubt mental capacity to refuse or consent to specific medicines?

Yes

Support the person to make their own decision

If the support hasn’t helped, assess patient’s mental capacity for this decision

Outcome: they lack mental capacity to consent to/ refuse the medication

Check for advance decision (ADRT), personal welfare lasting power of attorney (LPA) or court appointed deputy (CAD)

No ADRT, LPA or CAD

Best Interests consultation: consider wishes feelings, values and other factors. Remember to consult with relevant people

Outcome: decision NOT to prescribe specific medication for covert administration

Outcome: decision TO prescribe essential specific medication for covert administration

Develop and share plan of care including pharmacist advice

Prescriber reviews assessments and care plan

Prescriber confirms they are satisfied with the assessments

Prescription for covert administration made by prescriber

Hospital or care home: DoLS application/review. Other, including own home, supported living, etc contact care co-ordinator to obtain court authorisation

Prescriber i.e. Dr, GP or Independent Prescriber

Care provider

Details of any conditions attached to the DoLS authorisation are communicated

Care provider co-ordinates the review

DoLS authorisation/prescriber specifies the next review

Review